

Jaipur Municipal Corporation, Jaipur

Citizen Help Line Centers

Jaipur Municipal Corporation has established computerized **CITIZEN HELP LINE CENTERS** at the Head Office of the Corporation and 11 other locations in the city. The first citizen help line was inaugurated by Hon'ble Chief Minister, Rajasthan on 08.12.2005.

These centers are as follows:-

1. JMC Head Office
2. Moti Doongari Zone Office
3. Hawamahal (East) Zone Office
4. Hawamahal (West) Zone Office
5. Vidhyadhar Nagar Zone Office
6. Civil Line Zone Office
7. Sanganer Zone Office
8. Mansarovar Zonal Helpline
9. S.M.S. Hospital
10. Mahila Chikitsalay
11. Zanana Hospital
12. Santokba Durlabhji Memorial Hospital

Following type of citizen services are being provided at these help lines:-

1. On-line CASH collection.
2. Queries regarding Lease Account.
3. Queries regarding Urban Development Tax, House Tax etc.
4. Birth & Death registrations & issuance of certificates.
5. Marriage registrations & issuance of certificates.
6. Licenses under Marriage Places, RMA & Meet shop etc.
7. Registration of Complaints & status of redressal.
8. Demand notice for sale of Tenders (from head office).